



PedSafety
EST. 1972 EMPLOYEE OWNED SINCE 2020

PedSafety Warranty Policy 2021

Pedestrian Push Buttons Limited Warranty:

PedSafety, a Campbell Company, guarantees our Pedestrian Push Buttons and related interface devices to be free of material and workmanship defects under normal use for five years from date of purchase. Warranty is for repair or replacement, at PedSafety's discretion, of product only.

Accessible Pedestrian Signals Limited Warranty:

PedSafety guarantees our Accessible Pedestrian Signals and related interface devices to be free of material and workmanship defects under normal use for three years from date of purchase. Warranty is for repair or replacement, at PedSafety's discretion, of product only.

Post Warranty Inspection & Repair:

Post warranty inspection & repair will be performed with customer approval for \$20.00 minimum each occurrence, or the cost of failed components, whichever is more. If customer does not approve repair costs, a \$20.00 inspection fee will be charged to customer. End user pays shipping. Post warranty repairs carry a 90-day guarantee.

All Return Merchandise Authorization (RMA) requests must be made at <https://www.pedsafety.com/return-request-rma/>

Warranty covers only the repair or replacement of equipment and does not cover any labor associated with the removal of non-conforming equipment, nor the installation of new or repaired equipment. Warranty does not apply to cosmetic deterioration, improperly installed equipment, overvoltage, knockdowns, vandalism, floods, fire, and other acts of God.

Please direct any questions to:

PedSafety
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